

**MACC
CHARITIES**

*Building Partnerships to Break Cycles of Poverty in our Community
Est. 1973*



*Annual Report
2023*

Message from our Board President

Fiscal 2022-2023 was a big year for our Manchester Area Conference of Churches. The numbers are staggering...28,000 meals served to the community, 21,000 senior meals served, 2,000 individuals helped by our outreach and emergency services – the list goes on. If you were a part of our mission to Build Partnerships that Break Cycles of Poverty in our Community – thank you!

This was also a year of celebration and change for MACC, and both are worth calling out. We joyfully gathered to commemorate MACC's 50th year of serving the community. So many of you were there, as you have been with us all along, and thank you, again, for your commitment to our mission. As I said that night, "YOU are MACC," and we couldn't do what we did and serve who we served without you.

We then celebrated the retirement of our CEO, Beth Stafford. So many of you came out to wish her well and gift her with your thanks, prayers, love, and support! Beth was MACC's third CEO in the last 50 years and served our community for half of MACC's history – 24 years. To paraphrase from a famous musical, "Two Hundred Ten Thousand Two Hundred Hours," and more is what Beth gave (and gave and gave) to this organization. She led us with grace, energy, determination, and a wonderful compassion for MACC's guests. She created many "seasons of love" for our guests, churches, staff, and Board. How can you measure the impact of that career and the number of people and families whose lives are better thanks to Beth's leadership? You simply can't. You can only say "Thank you" to her and hope she knows that the words come from everyone's overflowing grateful heart.

As we turn the page moving forward to MACC's next chapter, we are blessed to have Shannon Baldassario take over as our CEO. She received a unanimous vote of confidence from the Board of Directors and is already leading MACC into the future. While Shannon is not new to MACC, we are excited about what she brings to MACC, with a new perspective, original ideas, energy, and dedication that match her predecessor. MACC is in good hands with our 4th CEO – hopefully for the next 24+ years - and the Board can't wait to see what God has planned for Shannon and her team at MACC!

Do you want to be a part of the excitement at MACC? Do you want to help Break Cycles of Poverty, not with a handout but a hand-up? There are so many ways – pray for MACC, volunteer with us, donate clothing, food, necessities, and dollars. Just reach out and connect! We thank you for your support in any way you get involved. Your life can be changed as you change others' lives!

**Thank you for loving and being
kind to one another every day!**

(Matthew 25:35-40).



**Chris Savage
Board President**



Message from our CEO

July 1, 2023, is sure to be a date I will remember for the rest of my life. This is the day I became MACC's fourth CEO, kicking off the 51st year since its conception. I have been a part of the MACC team as the Director of Services for the last four years. However, I have grown within MACC for over eleven years now. During that time, I have held various positions and cross-trained in every department to be qualified to step into my new role as CEO. These last four years have allowed me the opportunity to be trained under the direct supervision of my predecessor, Beth Stafford. This past January, MACC celebrated its 50th anniversary serving our community. This could not have been accomplished without the support and relationships formed with all of you over the years.

In this 50th year of service, we HONOR the past by recognizing and acknowledging the original 14 founding member churches who laid the foundation for MACC to begin service to a community in need. We are to EMBRACE the present by living with intention and making sure each day is as meaningful as the next. And lastly, we will INSPIRE the future by empowering those we serve with the right tools and resources for success.

One thing that remains the same over the years is our dedication to building partnerships to break cycles of poverty in our community. We love our partnerships, and we cannot thank you enough for all the love, compassion, and support you have shown and continue to show MACC families and individual households in need.



**Shannon Baldassario
CEO**

**No one is useless in this world who
lightens the burdens of another.**

- -Charles Dickens



24 Years of Dedication



24 years of dedicated service to your community is not an easy lifestyle change to simply say goodbye to. May 3, 1999, is the day MACC was blessed with you as their 3rd Executive Director / CEO since conception. You have weathered many challenges, economic changes, pandemics, and successes to pass on for generations to come. Your insightfulness has guided MACC into a place of sustainability, all while offering a hand up to anyone in need. Thank you for your years of service, commitment of energy, and stewardship over the years. You were an incredible boss, mentor, and friend. Happy Retirement!

22-23 Executive Board of Directors



Chris Savage
Board President



Al Kim
Vice President



Millie Texidor
Secretary



Jana Tierney
Treasurer

Members at Large



Peter Kim
Member



William Piotrowski
Member



Aaron Calkins
Member



Dick Brown
Member



Pam Carpenter
Member

Our Heart is Volunteers!



Join Our Coffee Corner



Our dedicated volunteers ensure each department runs smoothly and effectively to serve our community members in need. We could not do this without you! Over 120 individuals and volunteer groups gave their time this past year with the dedicated pledge to provide a hand up to those in need. Join our Coffee Corner and take a tour with us on campus to explore our many volunteer opportunities and become a part of the MACC team.



What a successful first year of our MACC Coffee Corner! We had 17 different groups join us for a tour of our campus and discuss how they can best support MACC. The Coffee Corner is a great way to get an inside look at MACC's day-to-day operations and what goes into supporting our community.

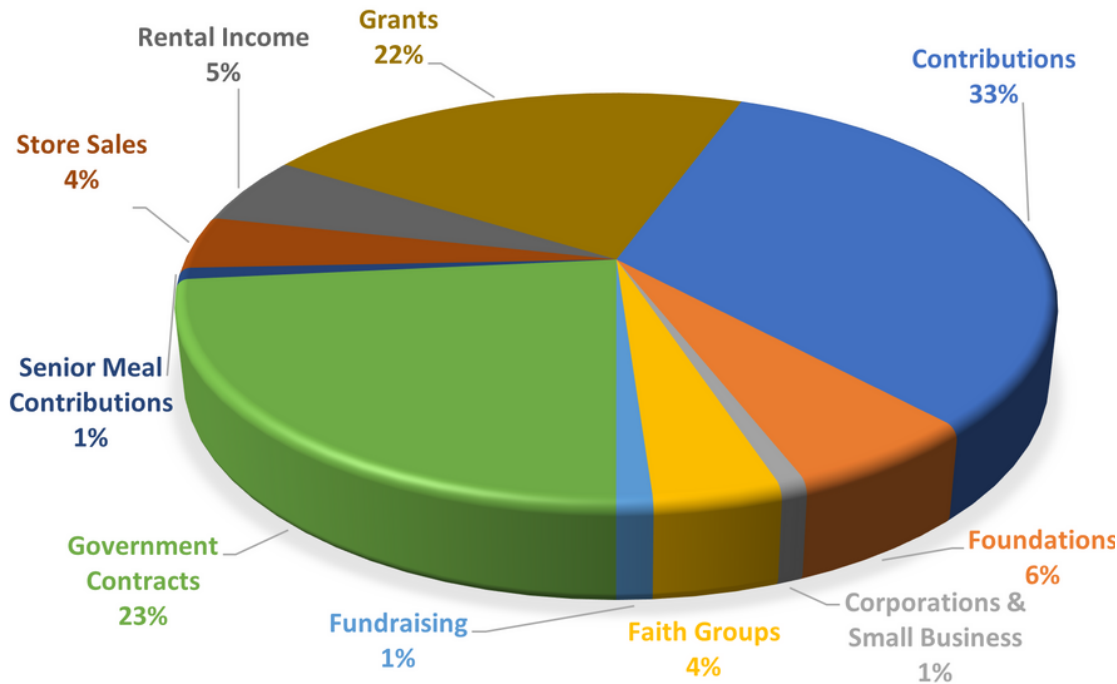
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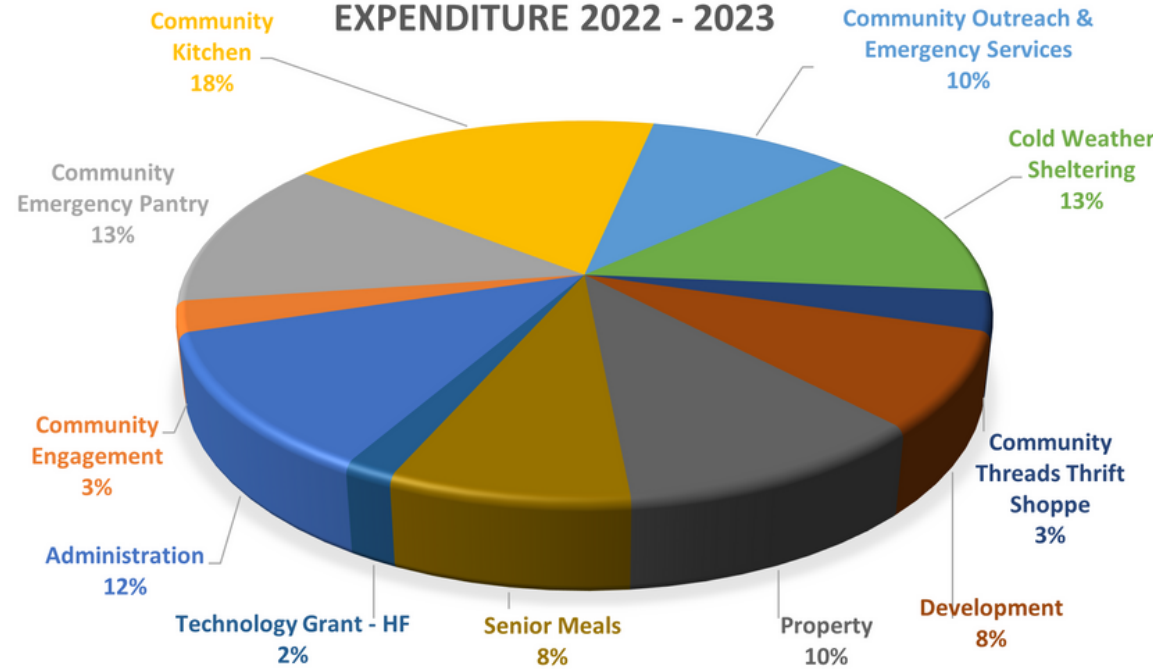
Sources of Revenue 2023

2023 Expenses by Class

REVENUE 2022 - 2023



EXPENDITURE 2022 - 2023



Total Revenue 2023: \$1,315,359

Total Expenses 2023: \$1,550,338

Thank You To Our Donors!

Offering A Hand Up To The Community!

At a Glance: MACC 2022-2023

2,063

people were served by the
Community Outreach & Emergency
Services team this year

Of these we engaged **168** individuals
that are homeless in our community
with a total of **234** homeless
referrals this fiscal year

Of that, **20** adults and
2 children were sheltered
during our Cold Weather
Shelter Protocol



7,297 people utilized the
Community Threads Thrift
Shoppe

\$4,388 dollars of
shopping vouchers were
provided to those in need



28,356

meals were served by the Community Kitchen,
which operates Monday through Saturday 11:30
AM - 12:45 PM for guests to access

Just over **21,207** meals were served to
senior members of our community through
our Senior Meals Program

305 separate households accessed
Community Pantry this year

We provided them with **6,620** pounds of protein

As part of the **Joy of Community Sharing 2022**,
we adopted and provided holiday baskets for

208 households, gave **12** turkeys
to sober living homes around our
community, and provided gifts for

8 additional children outside
of the adoption program

8 meals were made and
delivered to individuals at home





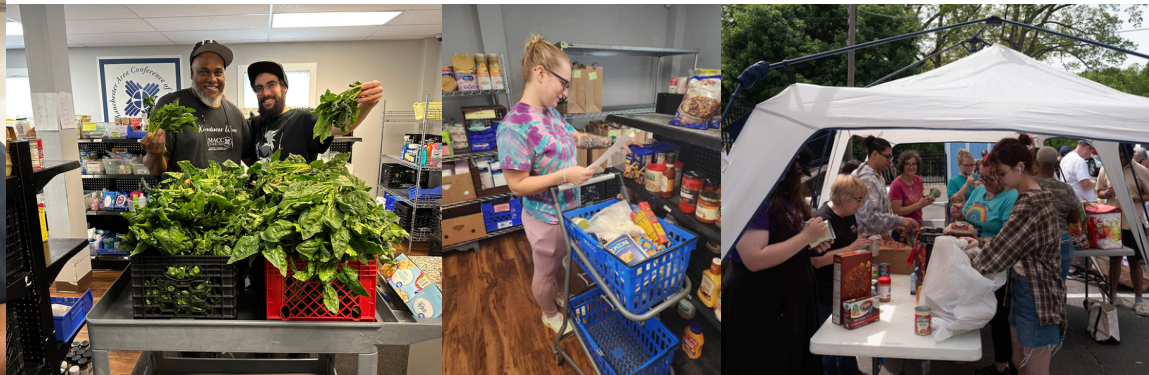
Community Emergency Food Pantry

The Community Emergency Food Pantry continues working with families in need in our community. Our volunteers have continued shopping for our families and their basic needs by appointment.

The **Community Kitchen** is open for lunch six days a week, Monday through Saturday, from 11:30 AM to 12:45 PM. With our pick-up to-go service, we continue to serve hot meals three days a week. With no inside dining, we provided outside picnic tables for our guests to sit, enjoy fellowship, and a well-balanced meal. The Community Kitchen served the community just over 6000 more meals this fiscal year than before, an increase of 28%, and the Senior Center served 2000 more meals, an increase of 12%.



We continue to work with our local partners, member churches, local farms, food drives from local civic groups, and our annual events, including the Stamp Out Hunger Food Drive and Emergency of Hunger Food Drive. MACC remains dedicated to helping the residents of Manchester and Bolton with food insecurity.



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Community Outreach & Emergency Services

The 2022-2023 Fiscal Year presented significant increases in both our Homeless Outreach and Emergency Services. We received 213 unsheltered referrals during the 12-month period ending 6/30/23, representing a 52% increase year over year in Outreach Services.

Emergency Services fielded in excess of 2300 calls/emails, representing a 30% increase year over year.

We continue to adapt and strengthen our programs to meet the growing demands and economic challenges that face our community. Our continued development of partnerships with Federal, State, and Local agencies, as well as community-based organizations, businesses, and citizens, plays a significant role in reaching our most vulnerable community members and target population.

MACC's COES Manager, along with support from all our MACC departments, will again operate a Cold Weather Shelter Program for the 2023-2024 season, focusing on vulnerable, unhoused Manchester residents.



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Community Threads Thrift Shoppe

continues offering low to no-cost adult and children's clothing, accessories, and household items. Through generous donations of gently used clothing and home goods, we've assisted individuals with \$4,388 in shopping vouchers for our most vulnerable community members at no charge.



Community Threads

THRIFT
SHOPPE

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Social Media and Systems

MACC is ever-changing and adapting as technology and communication evolve. We strive to ensure our guests, donors, and volunteers have updated information that is easy to access through our website, social media, and community e-newsletter, MACC Minutes.



This year, we redesigned the MACC Minute weekly newsletter into our bi-weekly MACC Minutes Community E-Newsletter, focusing on important, relevant events happening at MACC and in the community. We also added an Events page to keep you up to date on upcoming events happening with MACC. Follow our socials and visit our website for the latest on all things MACC!



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50 Years of MACC

Honor the Past

Embrace the Present

Inspire the Future



Your journey is a beckon of inspiration for us all. What a night to remember. Surrounded by over 200 guests, it was evident that MACC's unwavering commitment, expertise, and positive influence within our community has shaped its history into who we are today. Thank you to all near and far who continue to believe in the work we do. We look forward to continuing our partnerships for the next 50 years of service.

50th Sponsors



50th Sponsors

Individual Sponsors

Mary Roche Cronin

Rev. David Saylor

Nadine & Rob Romay

Steve Sofianos

Kris & Bob Pelletier

The Mantz Family (Douglas & Doris Mantz)

The Wawzynecki Family

Doug Patraw

Dr. Robert Rodner

The Cramer Family

Peter Heard

Millie Texidor

Shannon Baldassario

Chris Savage

Business Sponsors

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Lynn Shultz Design

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