

***Building partnerships to break cycles
of poverty in our community***



***Annual Report
2022***

Message from our Board President

"When you help someone, you help everyone."

I recently saw this come up in a movie, and the statement's simple truth really struck me. Do you believe this thought? Each time you pause in your life to help someone else, is everyone better for it? I think so, and the conviction in that sentence caused me to set some goals to help even more. I can donate more time, money, and talent. I can contribute more ideas and actions – finding ways to help more than ever. I can strengthen my faith even more in a loving God who cares about each of us, and I can listen more when He is giving me the opportunity to connect with someone and be helpful. I can own my actions (or inaction) more and realize that my choices can make a huge difference in someone's world. You can do all of that too!

MACC is coming up on our 50th anniversary of helping people. We plan to celebrate in January 2023, and the celebration will be about the people that have made MACC the force for good that it has been in Manchester and beyond for five decades. We will be giving thanks to and for everyone who has been part of this organization over the years. I hope you know if you have been part of the MACC family in any way, how grateful we are for your part in helping. You have changed lives and helped everyone as a result of your decision to act, donate, pray, or otherwise lend a hand to MACC. Thank you!

People often say we are in a season in this country where kindness is in short supply. Call me optimistic, but I see the opposite. I see kind acts often. I hear encouraging words shared frequently. I witness folks going above and beyond to be positive and contribute to the greater good, and nowhere is this more true than with our MACC team and volunteers. Come on by and get to know everyone! Call us if you need help - or if you want to help. Pray for MACC's path forward as we navigate the changes and challenges the coming fiscal year will bring. We have faith that you are there with us, in spirit, word, deed, or (hopefully) all three – and we move forward confidently thanks to your support.

I am grateful to be a small part of MACC – where helping someone and thus helping everyone is put into practice daily.

**Thank you for loving and being
kind to one another every day!**
(Matthew 25:35-40).



Chris Savage
Board President



Message from our Executive Director

2021-2022 was an odd year to figure out. It appeared more “new” people sought help, while many of whom we see often were no-shows for their appointments. Simply put, it was a year, much like the quote from A Tale of Two Cities, “It was the best of times, and it was the worst of times.” The phrase suggests an age of radical opposites taking place at the same time, which was FY 2022 for MACC.

While the need was great, so was our country’s response to it. New programs and services were popping up, and financial assistance was made available through stimulus monies, increased SNAP benefits, and on and on. Unemployment usually directs the level of charitable aid needed, but employers could not find people to work this past year, yet people continued asking for financial and medical assistance.

MACC continued to prepare people to plan for moratoriums and stressed resources to end because we knew the abundance was not here to stay. It will not go on forever; however, people in crisis do not tend to think that far out as they focus on their immediate needs.

One thing remains the same; in the worst of times and in the best of times, MACC Charities is here, prepared and ready to assist people in navigating their way to sustainability. Thank you for standing with us. #StongerTogether



Beth Stafford
Executive Director

**A bend in the road is not the end of the
road .. unless you fail to make the turn.**
- Helen Keller



Our team at **MACC**



A year of uncertainty. This fiscal year we dealt with waves of constant change and unpredictable economic challenges. Our staff and volunteers continued to adjust and implement strategies that work best to serve our community's needs. Although our delivery of service changed, we continued doing our best to provide a hand-up.



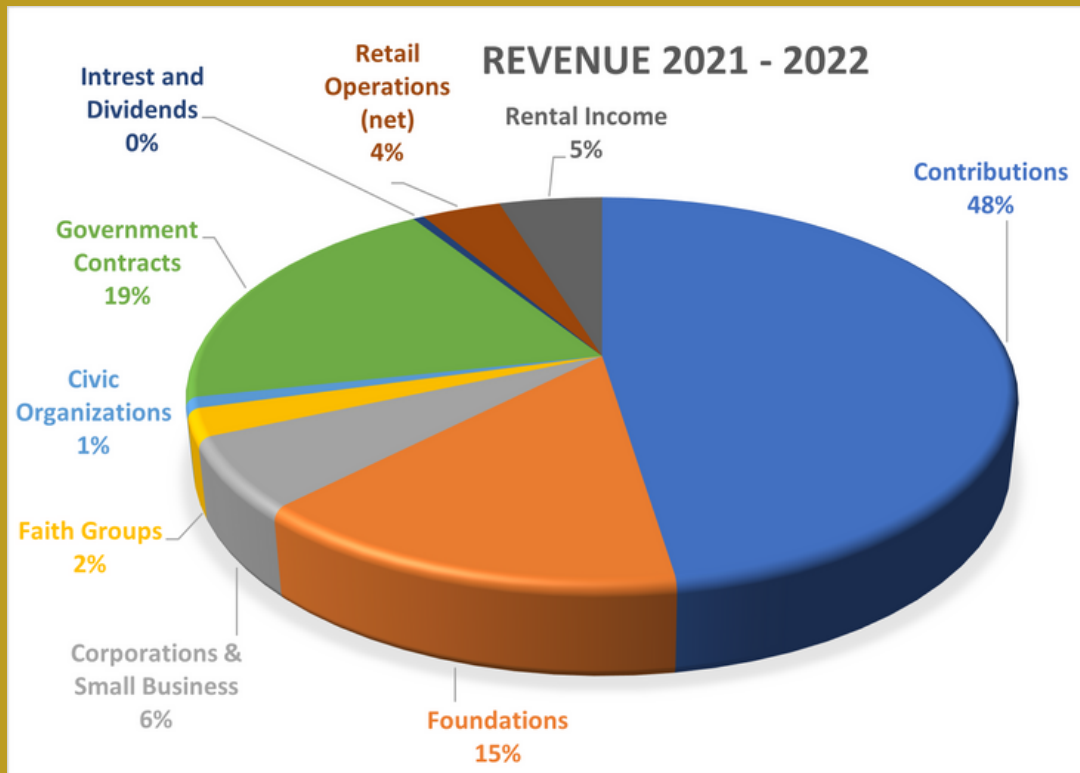
The **Community Kitchen** is open for lunch six days a week, Monday through Saturday, from 11:30 AM to 12:45 PM. With our pick-up to-go service, we were able to re-introduce hot meals three days a week. Due to no inside dining, we provided outside picnic tables for our guests to sit, enjoy fellowship, and a well-balanced meal. The kitchen served just over 2000 more meals this fiscal year than before, an increase of 6%.



460 Main Street Manchester
Tel: 860-647-8003 ext.21

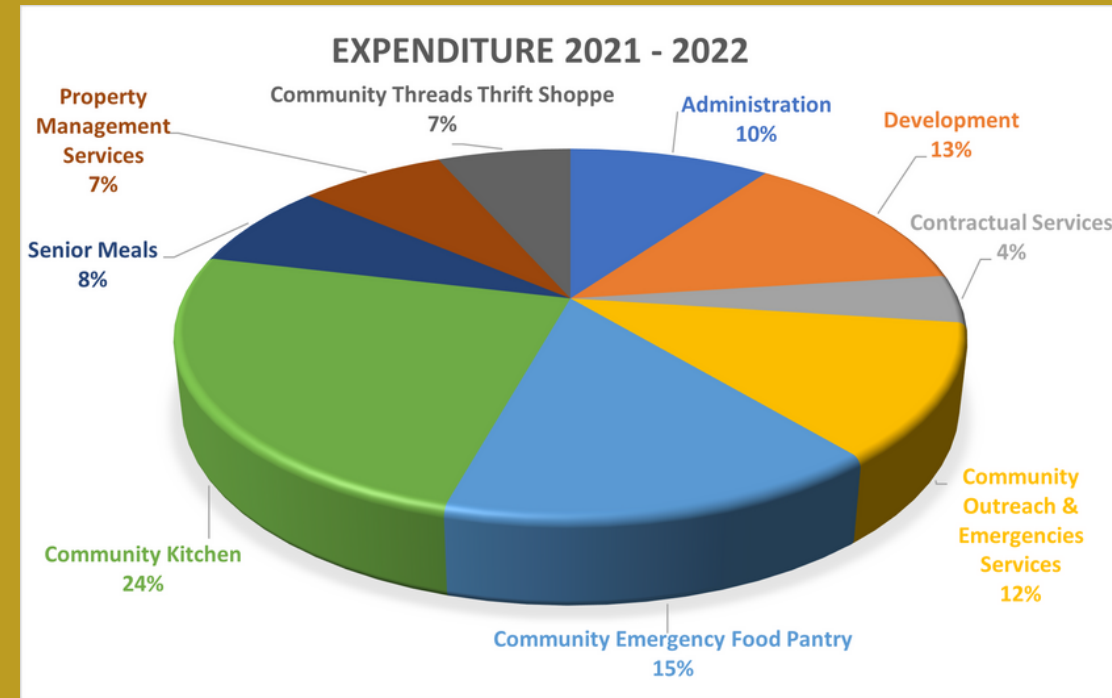
Sources of Income 2022

Our donors, sponsors, and supporters see the value in providing aid to those in need. Although MACC has seen a decline in revenue since FY 2021 with no end in sight to a more sustainable economy, we have been successful at carrying out our mission with community support. The compassionate actions of its members most accurately measure the greatness of a community, and we cannot do it without you!



Total Revenue 2022: \$1,097,500

2022 Expenses by Class



Total Expenses 2022: \$1,097,500

We identify and navigate immediate client needs and allocate available funding to minimize the need for future assistance. If this last year has taught us anything, it is that we cannot predict what will come over these next few years economically. With the recent decline in spending and the increase in rates across the board, we have introduced market uncertainty to predict what's to come.

Other than an increase in need.

At a Glance: MACC 2021-2022

1,843

people were served by the
Community Outreach & Emergency
Services team this year.

Of these, **47** were new enrollments
to our homeless outreach program,
bringing our total enrolled to
104 individuals for the fiscal year

Of that, **30** individuals
were sheltered during
our Cold Weather
Protocol



5,299 people utilized the
Community Threads Thrift
Shoppe

\$4,684 dollars of
shopping vouchers were
provided to those in need



22,224

meals were served by the Community Kitchen,
which operates Monday through Saturday 11:30
AM - 12:45 PM for quests to access

Just over **19,000** meals were served to
senior members of our community through
our Senior Meals Program.

270 separate households accessed
Community Pantry this year

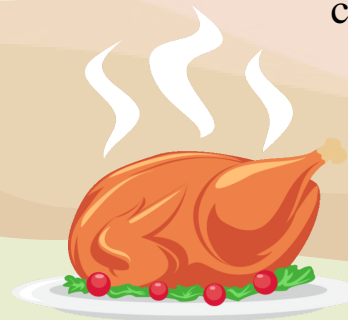
We provided them with **8,453** pounds of protein

As part of the **Joy of Community Sharing 2021**,
we adopted and provided holiday baskets for

312 households, gave **21** turkeys
to sober living homes around our
community, and provided gifts for

22 additional children outside
of the adoption program

10 meals were made and
delivered to individuals at home.



Community Outreach & Emergency Services

continues to see a steady increase in clients seeking Emergency assistance. We continue to work within our scope to meet the growing demands of continued economic challenges. Our strong and continued development of partnerships with various Federal, State, and Local agencies play a significant role in reaching, identifying, and servicing our most vulnerable community members.

Outreach responded to over 100 reported homeless episodes of non-duplicated individuals throughout the fiscal year. Emergency Services fielded over 1800 calls for assistance.

MACC managed and operated a Cold Weather Shelter Pilot Program for the 2021-2022 winter season consisting of 14 motel rooms that 30 different individuals utilized.



460 Main Street Manchester
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Community Threads Thrift Shoppe

continues its work by offering a low to no-cost shopping experience for our community's needs.

Through generous donations of gently used clothing and home goods, we've assisted individuals with \$4,684 in shopping vouchers.



Community
Threads **THRIFT SHOPPE**

466 Main Street Manchester
Tel: 860-647-8003 ext.29

Community Emergency Food Pantry

continues working with families in need in our community. Our volunteers are still shopping and bagging items for our clients before picking up their grocery bags by appointment.



We appreciate our donors who have upheld the mission of MACC for the community with their generous donations of food, time, and monetary contributions. MACC remains dedicated to helping the residents of Manchester and Bolton during these tough economic times.



460 Main Street Manchester
Tel: 860-647-8003 ext.28

Our Heart is Volunteers!



Our dedicated volunteers are why we have successfully sustained ourselves these last 50 years! We could not do this without you! Over 120 individuals and volunteer groups gave their time this past year with the dedicated pledge to provide a hand up to those in need. Come take a tour with us on campus to explore our many volunteer opportunities and become a part of the MACC team.



466 Main Street Manchester
Tel: 860-647-8003 ext.12



MACC's social enterprise, Bistro on Main, officially closed in May 2022 and sold on June 30, 2022.

The objective of our business was to train people within the food industry to get them back to work. After five years, we are fortunate to celebrate meeting that goal, as it was a challenging venture, especially with the economic and health challenges COVID presented to the business community. Although we sold the business, MACC will continue the mission of its social enterprise through the MACC Charities Community Kitchen under the direction of our Head Chef, Ferdinand Cruz. You can also look forward to MACC Kitchen's #Pop-Up dining experiences to celebrate and enjoy our future students' culinary creations. In the meantime, please visit The Main Course, the restaurant group that bought our business. They are open and plan to support good causes in the greater Manchester area. You have to try their MACC Attack burger. It is incredible, and a portion of the proceeds of each purchased burger benefits MACC. We wish them well and look forward to working with them to promote good in our community.

A Look to the Future

50 Years Strong! MACC has always stood by the belief that while change will continue to be constant, so will the goodwill and the determination of what MACC believes works to continue building partnerships to break cycles of poverty.



Over the years, our Manchester neighbors in need have experienced our hand-up approach. Weathering through many storms and challenges, we have joined forces with amazing partnerships to fight and tackle barriers to basic human needs. As we have always been here, we will continue this work for years to come!

Find this on our website:

<https://macc-ct.org/macc-annual-report-2022/>

Find us on Facebook

<https://facebook.com/macccharities>
and Instagram

<https://www.instagram.com/therealbigmacc/>

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