

***Building partnerships to break cycles  
of poverty in our community***



**ANNUAL REPORT 2019**

## MESSAGE FROM THE

# BOARD PRESIDENT

When I think about all the support MACC Charities has given and received, it fills my heart with love. It is

**heartwarming** to see those in need provided for. The efforts of MACC are made possible through the love and assistance of the people and businesses in our communities. They provide support to MACC on many different levels with their time, **acquired** skills, food, supplies, and monetary donations. MACC provides resources to help the people it serves to be more **self-sustainable**, and has embarked on endeavors to help sustain the charity. MACC continues to grow and adapt to serve those in need with the help of its supporters. I am truly **grateful** for the continued support of our mission to build partnerships to **break cycles** of poverty in our community.

With these partnerships, MACC continues to be a **beautiful gift**, working to address the basic needs within our community.

Dolores Larry  
Board President



## MESSAGE FROM THE

# EXECUTIVE DIRECTOR

**2019 marked my 20 years with MACC Charities**

The **mission** and good work the organization is known for are what attracted me to apply for the position, and have kept me at the table. The MACC Board of Directors holds the **vision** and mission of the organization at the core of all its decisions. That **spirit** is what gave MACC its **first breath** on January 19, 1973, and is what keeps it breathing well 47 years later.

I am a **blessed** woman to see lives changed for the better every day, and have the ongoing **opportunity** to build partnerships to break **cycles** of poverty in our **community**.

Grateful for our Partners,

A handwritten signature in white ink that reads "Beth Stafford".

Beth Stafford  
Executive Director / CEO





# MACC IN THE

# COMMUNITY 2019

**11,020**  
senior meals  
served to elder  
members of our  
community



**2,092**  
snackpacks  
provided to  
**324** children



**6,070**  
shoppers  
utilized the  
Community  
Threads Thrift  
Store

**\$7,785**  
in emergency  
clothing  
vouchers  
provided to  
families in need



The Community  
Pantry provided  
**11,000**  
pounds of  
protein in 2019



**1,188**  
people helped by  
the Community  
Outreach &  
Emergency team



**373**  
households  
received holiday  
food baskets

**155**  
households  
were helped by  
Adopt-a-Family  
at Christmas  
time

**14**  
trained by the  
MACC Chefs  
Culinary Training  
Program

**25,385**  
healthy, delicious  
meals served at  
the Community  
Kitchen

over **1000**  
volunteers served  
with us, the  
majority from our  
member churches

**48**  
enrolled in the  
Homeless  
Outreach Program



# AT THE **HEART** OF MACC CHARITIES...

lies a conference of **40 churches**.

**47 years** since its beginning, MACC has now become the **largest** social services agency in the town of Manchester. Along with the **Community Kitchen**, MACC also encompasses a **Thrift Shop** and **Food Pantry**. Our **social** enterprise, **Bistro on Main**, serves to **train** chefs and wait staff while providing a **living** wage.

## **THE TEAM @MACC**



Shannon Baldassario  
Director of Services



Ferdinand Cruz  
Chef - Kitchen



Devin Guerreri  
Pantry Manager



Patti Gregory  
Operations Assistant

We believe that a wholesome, lovingly prepared meal bestows dignity and invites hope.



Our **Community Kitchen** is open for lunch **6** days a week and select Sundays. Seating is family-style, service (provided by our volunteers) is friendly and **respectful**.

Our kitchen does not close because of weather.

Each delicious, **nutritious meal** costs an average of just **\$2.97** to provide.

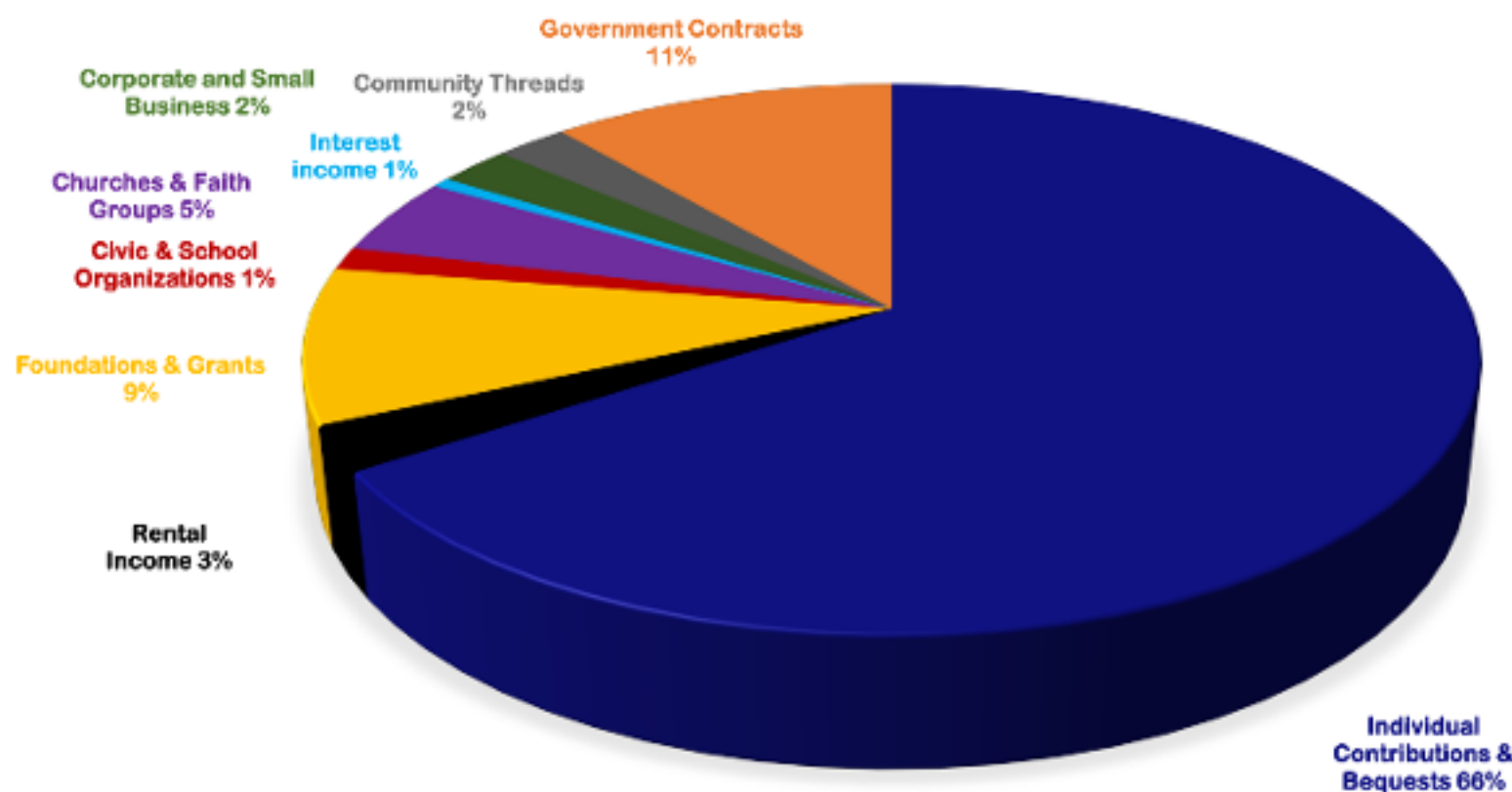
Many who eat at the Kitchen report this is their most **substantial** meal of the day.



# Thankful for our Donors

MACC relies on generous donors and **strong community relationships**. The vast majority of our donations come from **individual** members of our **community**. Through these **partnerships**, we are able to provide **support** to those who need it most.

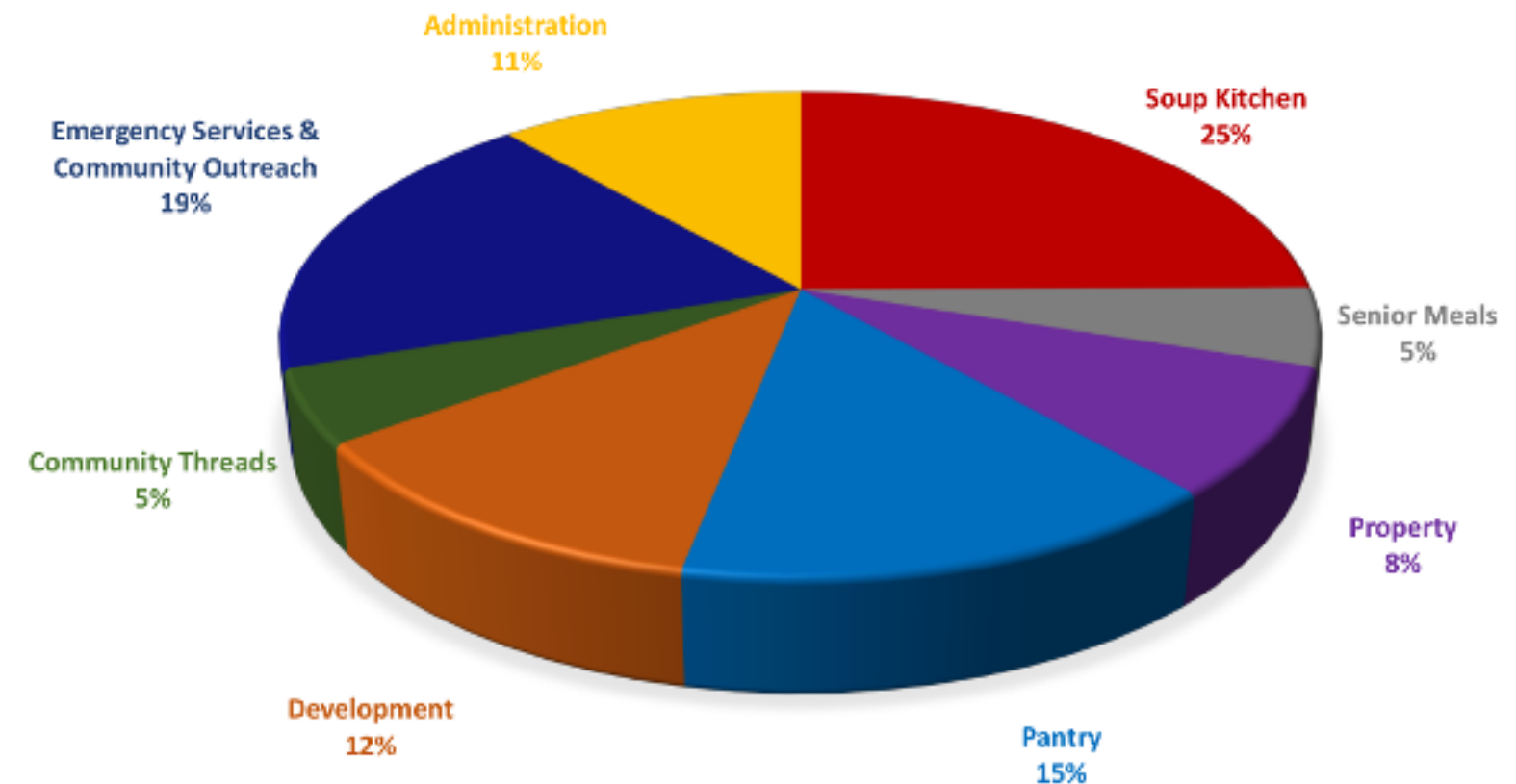
## MACC Sources of Income 2019



**Total Revenue 2019: \$1,952, 008**

# Proudly Accountable

## Program Expenses 2019



**Total Expenses 2019: \$1,396, 805**

We allocate our funds to **minimize** the need for **emergency** food and services in our community. MACC Charities responds to **unmet** basic needs by providing a **hand up**, not a hand out.

**"Being kind to the poor is like Lending to the Lord"**

**– Proverbs 19:17**



# Outreach & Emergency Services

Our Director of Services and Outreach Team work **closely** with residents of **Manchester** and **Bolton** who are homeless, **at risk** of becoming homeless, or are in an **emergency** situation.



# Community Pantry

Our Pantry Manager and volunteers provide **nutrition** to **homes** in the community when they need it. We believe good food helps provide **opportunities** for learning and **work-ability** through **healthy minds** and **bodies**.

We are **here** to **listen**, assess needs, share **information** and provide access to **resources**.



With generous donations from local residents and organizations, we are able to offer a wide **variety** of consumable goods in a safe, **friendly** shopping environment.

460 Main Street Manchester, CT | **860-647-8003 ext. 31**

460 Main Street Manchester, CT | **860-647-8003 ext. 28**







Under the direction of our Operations Assistant, MACC's Thrift Shoppe provides a **fun, trendy**, one-of-a-kind shopping experience enjoyed by all. The Shoppe offers a vast **selection** of clothing, **jewelry**, home decor and gifts at **affordable** prices.

Thrift Shoppe **volunteers** have the **joy** of **interacting** directly with guests, helping them to find the **perfect match** of items among the well-organized store floor.



Our **social enterprise**, Bistro on Main, is a popular local restaurant which provides **transitional** employment and training to Chefs and wait staff. The MACCchefs program is designed to help train those ready to move forward with a career in hospitality and food services.



It features an intensive **18-week curriculum** focused on culinary foundations and core competencies needed in the **professional** kitchen. Our program is centered on assisting low-income wage earners, those **at-risk** of homelessness or already homeless.

For more information call **Chef Ben** Dubow

466 Main Street Manchester, CT | **860-647-8003 ext. 29**

867 Main Street Manchester, CT | **860-432-5267**





# THANK YOU

MACC Charities is beyond grateful to have such wonderful **support** to help us **carry** our **mission** of building partnerships to break cycles of poverty in our community. Our staff genuinely **love** the **privilege** of giving a hand up to those in need, and are honored to be in their positions.

With the abundance of **thoughtful** donations we are blessed to receive, the local farmers helping us to keep our community green, and enthusiastic community partners doing everything they can to help their own, MACC has a **bright future** ahead.

We could not accomplish this without the help from our 1,000+ **dedicated** volunteers, who have the biggest hearts we have ever known.

**Our story does not begin or end here**

Whenever there is a person in need in the Manchester and Bolton communities, MACC Charities will be here to **guide** residents on a **steady** path, provide stability through nutrition and clothing, and spread kindness and love in all circumstances.

God Bless,

The Staff, Board & Volunteers at MACC







For a full list of our donors, please visit our website  
***[macc-ct.org](http://macc-ct.org)***

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